S-4449.1			
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## SUBSTITUTE SENATE BILL 6242

State of Washington 62nd Legislature 2012 Regular Session

By Senate Financial Institutions, Housing & Insurance (originally sponsored by Senators Hobbs and Litzow)

READ FIRST TIME 02/02/12.

- AN ACT Relating to specialty producer licenses; amending RCW 1
- 48.120.005, 48.120.010, 48.120.015, and 48.120.020; and reenacting and 2.
- amending RCW 48.17.170. 3

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- BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON: 4
- 5 Sec. 1. RCW 48.120.005 and 2008 c 217 s 94 are each amended to read as follows: 6
- 7 The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.
- 9 (1) (("Communications equipment" means handsets, pagers, personal

digital assistants, portable computers, automatic answering devices,

- 11 batteries, and their accessories or other devices used to originate or
- receive communications signals or service approved for coverage by rule 12
- 13 of the commissioner, and also includes services related to the use of
- 14 the devices.)) "Portable electronics" means personal, self-contained,
- easily carried by an individual, battery-operated electronic 15
- 16 communication, viewing, listening, recording, gaming, computing or
- global positioning devices and other similar devices and their 17
- 18 accessories, and service related to the use of such devices.

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1 (2) "((Communications equipment)) Portable electronics insurance 2 program" means an insurance program as described in RCW 48.120.015.

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- (3) (("Communications service" means the service necessary to send, receive, or originate communications signals)) "Portable electronics transaction" means the sale or lease of portable electronics or the sale of a service related to the use of portable electronics by a vendor to a customer.
- (4) "Customer" means a person ((or entity purchasing or leasing communications equipment or communications services from)) that enters into a portable electronics transaction with a vendor.
- (5) "Specialty producer license" means a license issued under RCW 48.120.010 that authorizes a vendor to offer or sell insurance as provided in RCW 48.120.015.
- (6) "Supervising ((agent)) person" means a licensed insurer or an appointed insurance producer licensed under RCW 48.17.090 who provides training as described in RCW 48.120.020 and is ((affiliated to a licensed vendor)) appointed by an insurer to supervise the administration of a portable electronics insurance program.
- (7) "Vendor" means a person ((or entity resident or with offices in this state)) in the business of ((leasing, selling, or providing communications equipment or communications service to customers)), directly or indirectly, engaging in portable electronics transactions.
- (8) "Appointing insurer" means the insurer appointing the vendor as its agent under a specialty producer license.
- 25 <u>(9) "Federal securities law" means the securities act of 1933, the</u> 26 <u>securities exchange act of 1934, and the investment company act of</u> 27 <u>1940.</u>
- 28 (10) "Location" means any physical locale in this state and any web 29 site, call center site, or similar site directed to residents of this 30 state.
- 31 **Sec. 2.** RCW 48.120.010 and 2008 c 217 s 95 are each amended to 32 read as follows:
- 33 (1) A vendor that intends to offer insurance under RCW 48.120.015 34 must file a specialty producer license application with the 35 commissioner. Before the commissioner issues such a license, the 36 vendor must be appointed as the insurance producer of one or more

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1 authorized appointing insurers under a vendor's specialty producer 2 license.

- (2) Upon receipt of an application, if the commissioner is satisfied that the application is complete, the commissioner may issue a specialty producer license to the vendor.
- (3) An application for licensure pursuant to this section must conform to the requirements of chapter 48.17 RCW. However, information with respect to an applicant's officers, directors, and shareholders of record having beneficial ownership of ten percent or more of any class of securities registered under federal securities law may only be required if the vendor derives more than fifty percent of its revenue from the sale of portable electronics insurance.
- **Sec. 3.** RCW 48.120.015 and 2002 c 357 s 3 are each amended to read 14 as follows:
  - (1) A specialty producer license authorizes a vendor and its employees and authorized representatives to offer and sell to, enroll in, and bill and collect premiums from customers for insurance covering ((communications equipment)) portable electronics on a master, corporate, group, or on an individual policy basis at each location at which the vendor engages in portable electronics transactions. However:
- 22 <u>(a) The supervising person must maintain a list of a vendor's</u>
  23 <u>locations that are authorized to sell or solicit portable electronics</u>
  24 insurance coverage; and
  - (b) The list under (a) of this subsection must be provided to the commissioner within ten days of a request by the commissioner.
  - (2) An employee or authorized representative of a vendor may sell or offer portable electronics insurance to the vendor's customers without being individually licensed as an insurance producer if the vendor is licensed under this chapter and is acting in compliance with this chapter and any rules adopted by the commissioner.
- (3) A vendor billing and collecting premiums from customers for portable electronics insurance coverage is not required to maintain these funds in a segregated account if the vendor:
- 35 <u>(a) Is authorized by the insurer to hold the funds in an</u> 36 <u>alternative manner; and</u>

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- 1 (b) Remits the funds to the supervising person within sixty days of receipt.
- (4) All funds received by a vendor from an enrolled customer for the sale of portable electronics insurance are considered funds held in trust by the vendor in a fiduciary capacity for the benefit of the insurer.

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- (5) Any charge to the enrolled customer for coverage that is not included in the cost associated with the purchase or lease of portable electronics or related services must be separately itemized on the enrolled customer's bill.
- 11 (6) If portable electronics insurance coverage is included with the
  12 purchase or lease of portable electronics or related services, the
  13 vendor must clearly and conspicuously disclose to the enrolled customer
  14 that the portable electronics insurance coverage is included with the
  15 portable electronics or related services.
- 16 <u>(7) Vendors may receive compensation for billing and collection</u> 17 <u>services</u>.
- 18 **Sec. 4.** RCW 48.120.020 and 2002 c 357 s 4 are each amended to read 19 as follows:
- 20 (1) A vendor issued a specialty producer license may not issue 21 insurance under RCW 48.120.015 unless:
- 22 (a) At every location where customers are enrolled in 23 ((communications equipment)) portable electronics insurance programs, 24 written material regarding the program is made available to prospective 25 customers that:
  - (i) Discloses that portable electronics insurance may provide a duplication of coverage already provided by a customer's homeowner's insurance policy, renter's insurance policy, or other source of coverage;
- (ii) States that the enrollment by the customer in a portable electronics insurance program is not required in order to purchase or lease portable electronics or services;
- (iii) Summarizes the material terms of the insurance coverage, including the identity of the insurer, the identity of the supervising person, the amount of any applicable deductible and how it is to be paid, benefits of the coverage, and key terms and conditions of

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coverage, such as whether portable electronics may be replaced with a similar make and model or reconditioned make and model or repaired with nonoriginal manufacturer parts or equipment;

- (iv) Summarizes the process for filing a claim, including a description of how to return portable electronics and the maximum fee applicable in the event the customer fails to comply with any equipment return requirements; and
- (v) States that an enrolled customer may cancel enrollment for coverage under a portable electronics insurance policy at any time and the person paying the premium will receive a refund of any applicable unearned premium; and
- (b) The ((communications equipment)) portable electronics insurance program is operated with the participation of a supervising ((agent)) person who, with authorization and approval from the appointing insurer, supervises a training program for employees of the licensed vendor. The training must comply with the following:
- (i) The training must be delivered to employees and authorized representatives of vendors who are directly engaged in the activity of selling or offering portable electronics insurance;
- (ii) The training may be provided in electronic form. However, if conducted in an electronic form, the supervising person must implement a supplemental education program regarding the portable electronics insurance product that is conducted and overseen by licensed employees of the supervising person; and
- (iii) Each employee and authorized representative must receive basic instruction about the portable electronics insurance offered to customers and the disclosures required under this section.
- (2) No employee or authorized representative of a vendor of portable electronics may advertise, represent, or otherwise hold himself or herself out as a nonlimited lines licensed insurance producer.
- ((\(\frac{(2)}{2}\))) (3) Employees and authorized representatives of a vendor issued a specialty producer license may only act on behalf of the vendor in the offer, sale, solicitation, or enrollment of customers in a ((communications equipment)) portable electronics insurance program. The conduct of these employees and authorized representatives within the scope of their employment or agency is the same as conduct of the vendor for purposes of this title.

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- Sec. 5. RCW 48.17.170 and 2009 c 162 s 19 and 2009 c 119 s 11 are each reenacted and amended to read as follows:
  - (1) Unless denied licensure under RCW 48.17.530, persons who have met the requirements of RCW 48.17.090 and 48.17.110 shall be issued an insurance producer license. An insurance producer may receive a license in one or more of the following lines of authority:
  - (a) "Life," which is insurance coverage on human lives, including benefits of endowment and annuities, and may include benefits in the event of death or dismemberment by accident and benefits for disability income;
- 11 (b) "Disability," which is insurance coverage for accident, health, 12 and disability or sickness, bodily injury, or accidental death, and may 13 include benefits for disability income;
- 14 (c) "Property," which is insurance coverage for the direct or consequential loss or damage to property of every kind;
- 16 (d) "Casualty," which is insurance coverage against legal 17 liability, including that for death, injury, or disability or damage to 18 real or personal property;
- 19 (e) "Variable life and variable annuity products," which is 20 insurance coverage provided under variable life insurance contracts, 21 variable annuities, or any other life insurance or annuity product that 22 reflects the investment experience of a separate account;
- 23 (f) "Personal lines," which is property and casualty insurance 24 coverage sold to individuals and families for primarily noncommercial 25 purposes;
  - (g) Limited lines:
- 27 (i) Surety;

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- (ii) Limited line credit insurance;
- 29 (iii) Travel;
- 30 (h) Specialty lines:
- 31 (i) ((Communications equipment or services)) Portable electronics;
- 32 (ii) Rental car;
- 33 (iii) Self-service storage; or
- 34 (i) Any other line of insurance permitted under state laws or 35 rules.
- 36 (2) Unless denied licensure under RCW 48.17.530, persons who have 37 met the requirements of RCW 48.17.090(4) shall be issued a title 38 insurance agent license.

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(3) All insurance producers', title insurance agents', and adjusters' licenses issued by the commissioner shall be valid for the time period established by the commissioner unless suspended or revoked at an earlier date.

- (4) Subject to the right of the commissioner to suspend, revoke, or refuse to renew any insurance producer's, title insurance agent's, or adjuster's license as provided in this title, the license may be renewed into another like period by filing with the commissioner by any means acceptable to the commissioner on or before the expiration date a request, by or on behalf of the licensee, for such renewal accompanied by payment of the renewal fee as specified in RCW 48.14.010.
- (5) If the request and fee for renewal of an insurance producer's, title insurance agent's, or adjuster's license are filed with the commissioner prior to expiration of the existing license, the licensee may continue to act under such license, unless sooner revoked or suspended, until the issuance of a renewal license, or until the expiration of fifteen days after the commissioner has refused to renew the license and has mailed notification of such refusal to the licensee. If the request and fee for the license renewal are not received by the expiration date, the authority conferred by the license ends on the expiration date.
- (6) If the request for renewal of an insurance producer's, title insurance agent's, or adjuster's license and payment of the fee are not received by the commissioner prior to the expiration date, the applicant for renewal shall pay to the commissioner, in addition to the renewal fee, a surcharge as follows:
- (a) For the first thirty days or part thereof of delinquency, the surcharge is fifty percent of the renewal fee;
- (b) For the next thirty days or part thereof of delinquency, the surcharge is one hundred percent of the renewal fee.
- (7) If the request for renewal of an insurance producer's, title insurance agent's, or adjuster's license and fee for the renewal are received by the commissioner after sixty days but prior to twelve months after the expiration date, the application is for reinstatement of the license and the applicant for reinstatement must pay to the commissioner the license fee and a surcharge of two hundred percent of the license fee.

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- (8) Subsections (6) and (7) of this section do not exempt any person from any penalty provided by law for transacting business without a valid and subsisting license or appointment.
- (9) An individual insurance producer, title insurance agent, or adjuster who allows his or her license to lapse may, within twelve months after the expiration date, reinstate the same license without the necessity of passing a written examination.
- (10) A licensed insurance producer who is unable to comply with license renewal procedures due to military service or some other extenuating circumstance such as a long-term medical disability, may request a waiver of those procedures. The producer may also request a waiver of any examination requirement or any other fine or sanction imposed for failure to comply with renewal procedures.
- (11) The license shall contain the licensee's name, address, personal identification number, and the date of issuance, lines of authority, expiration date, and any other information the commissioner deems necessary.
- (12) Licensees shall inform the commissioner by any means acceptable to the commissioner of a change of address within thirty days of the change. Failure to timely inform the commissioner of a change in legal name or address may result in a penalty under either RCW 48.17.530 or 48.17.560, or both.

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